

FIGURE 1

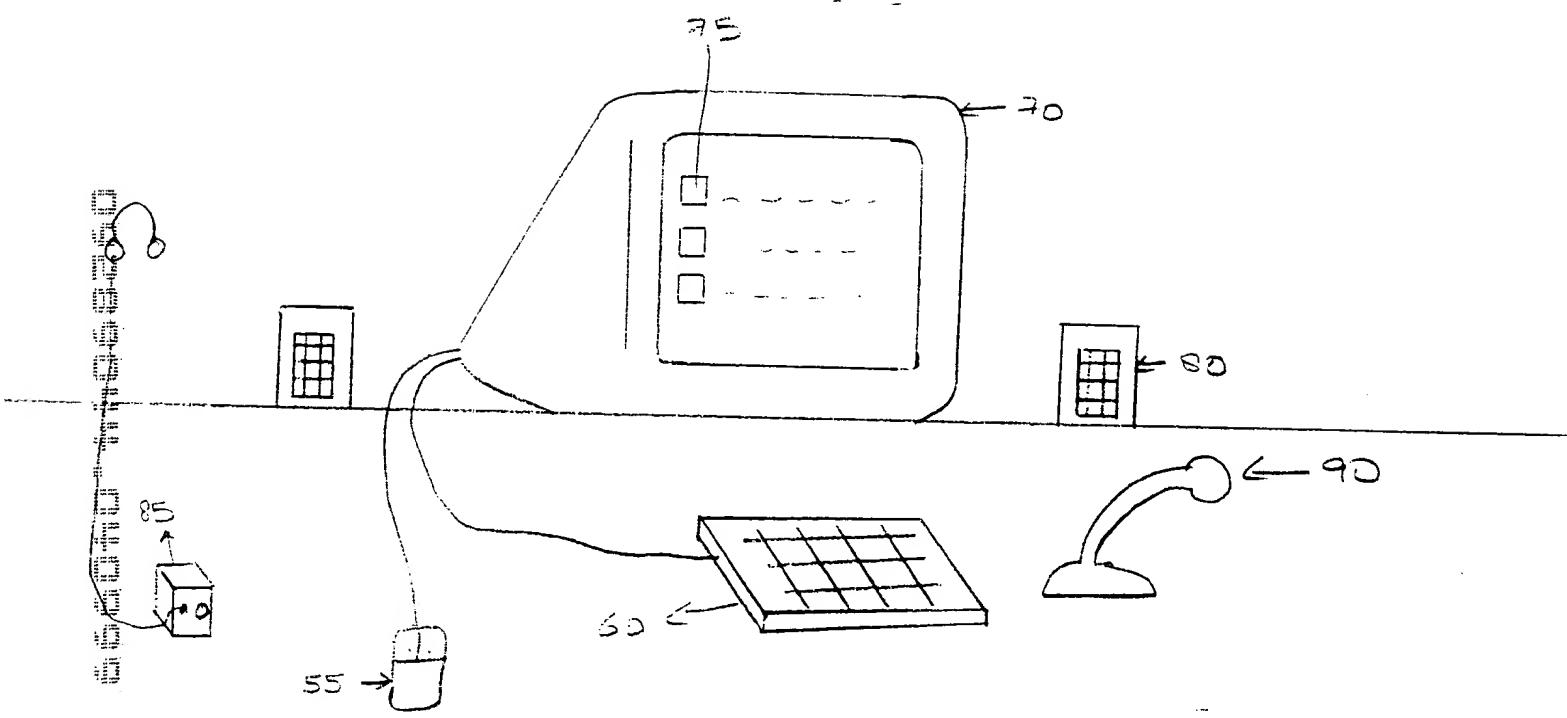
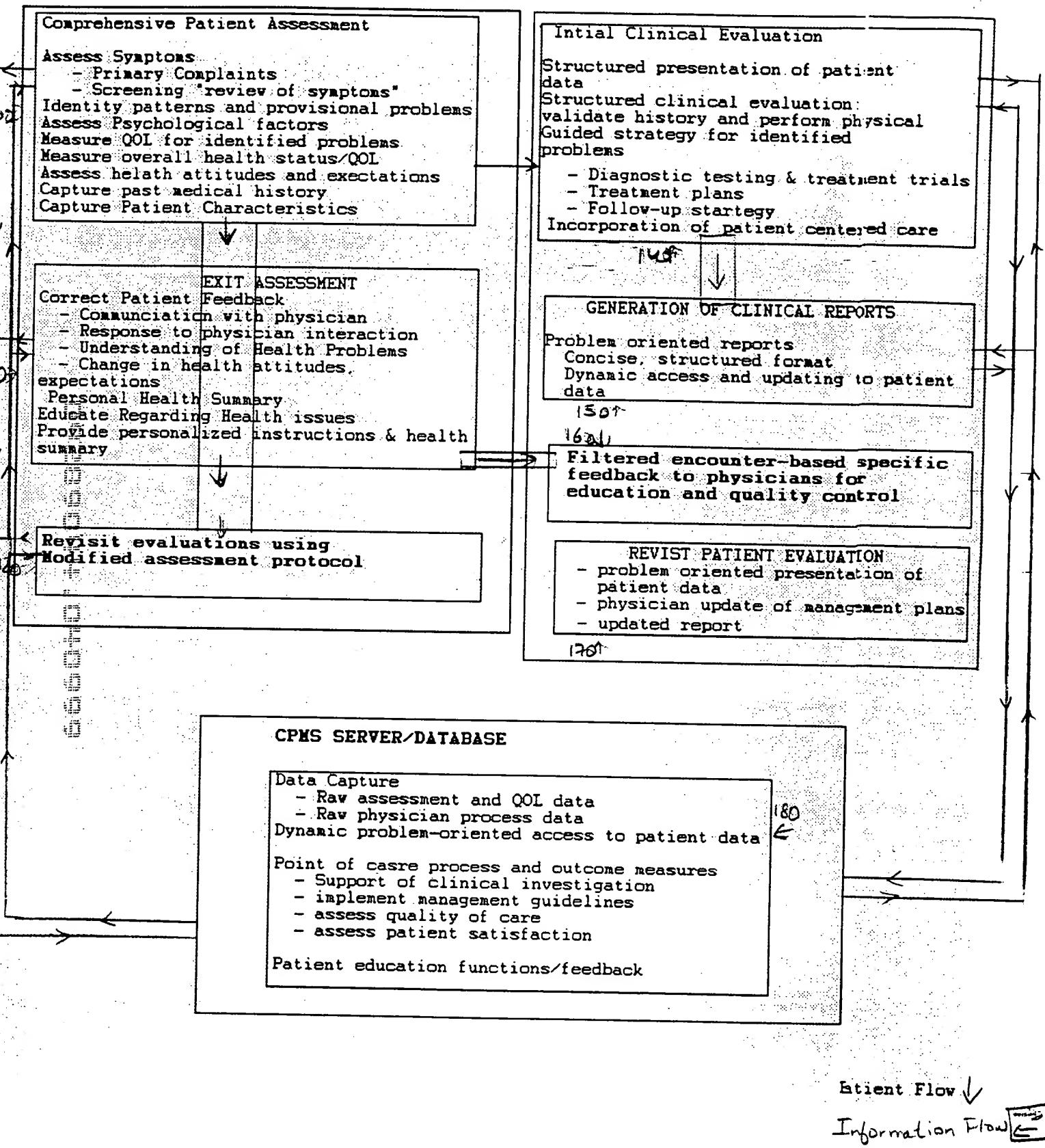


FIGURE 2

FIG. 3 CPMS-implemented CAPM

THE PATIENT EXPERIENCE AT CPMS PATIENT CARE MODULE



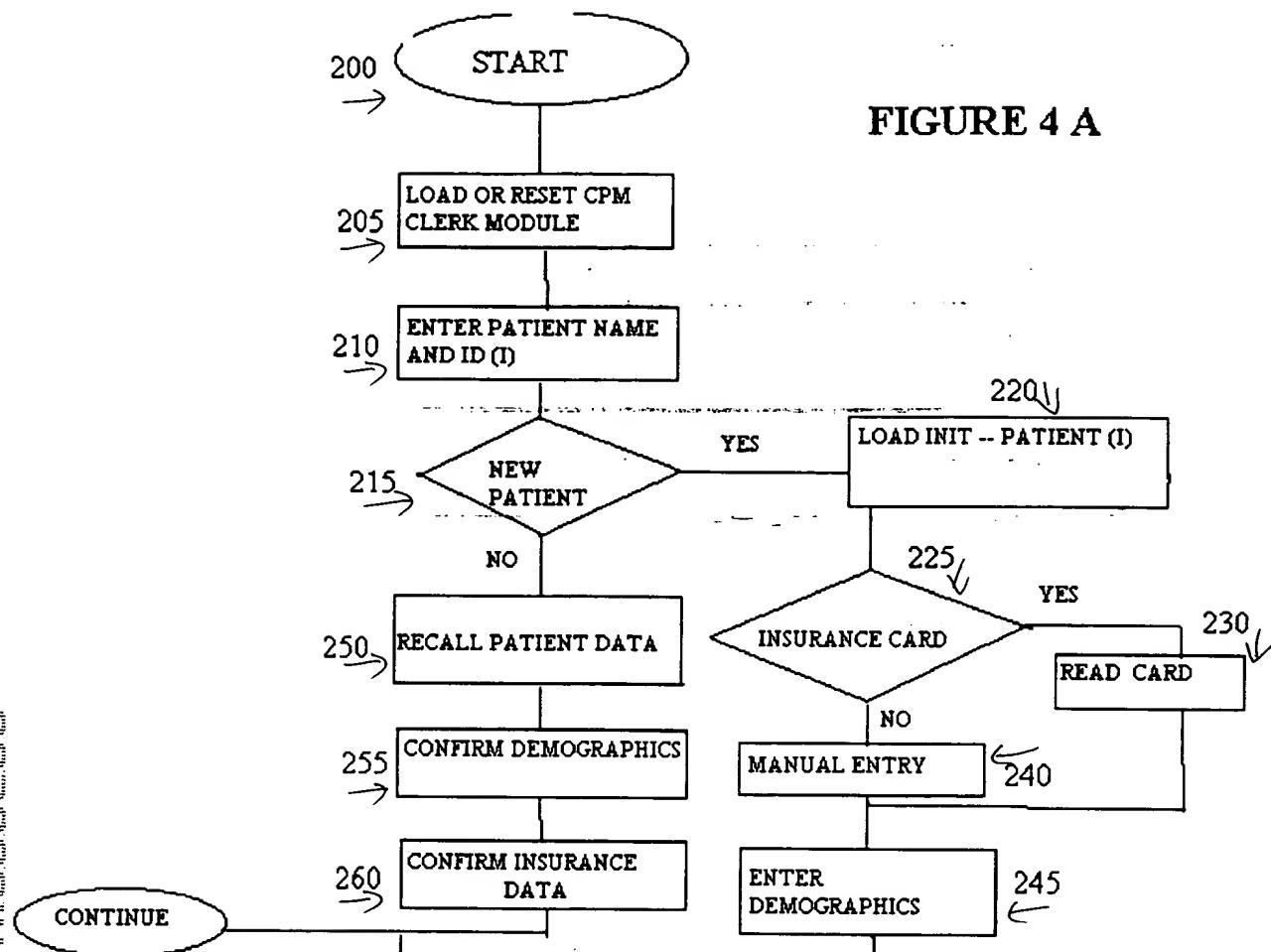


FIGURE 4 A

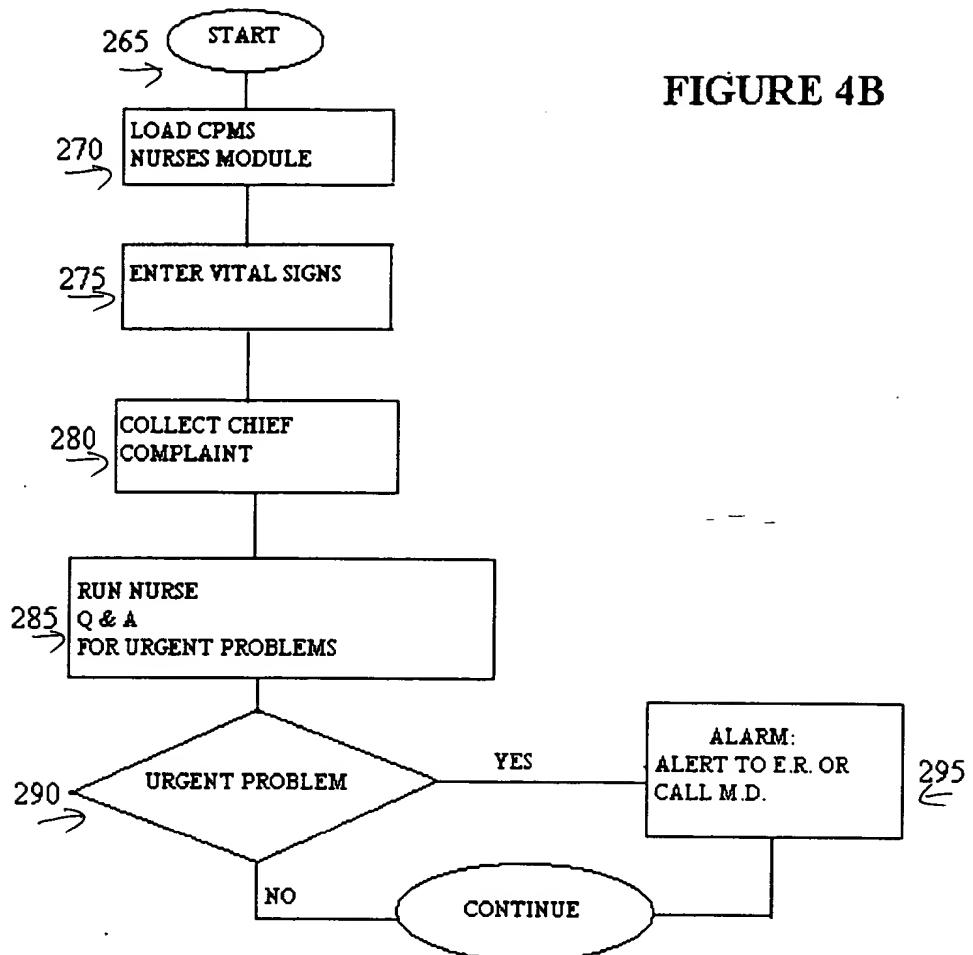
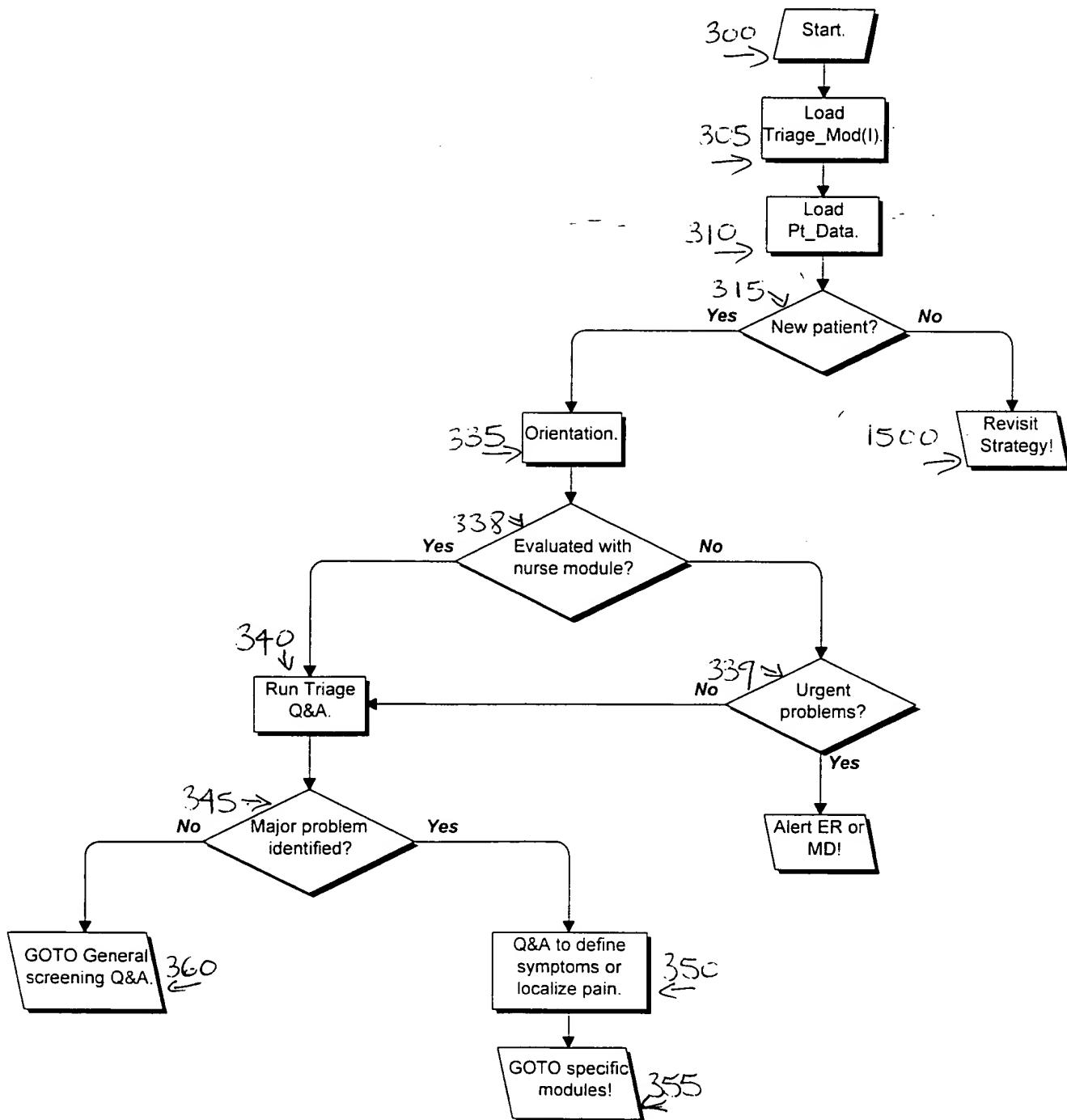


FIGURE 4B

Patient Carrel.



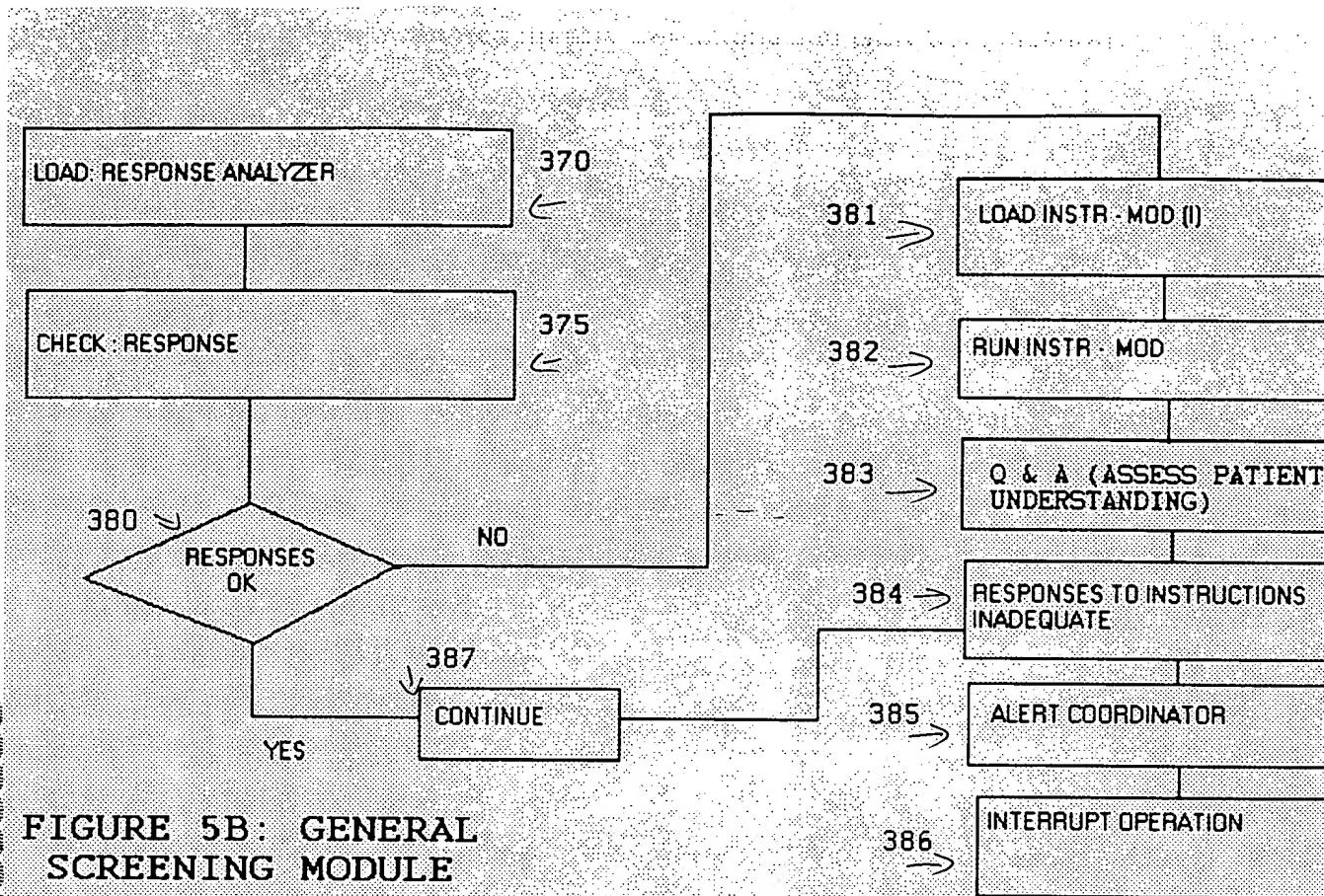


FIGURE 5B: GENERAL SCREENING MODULE

FIGURE 5C

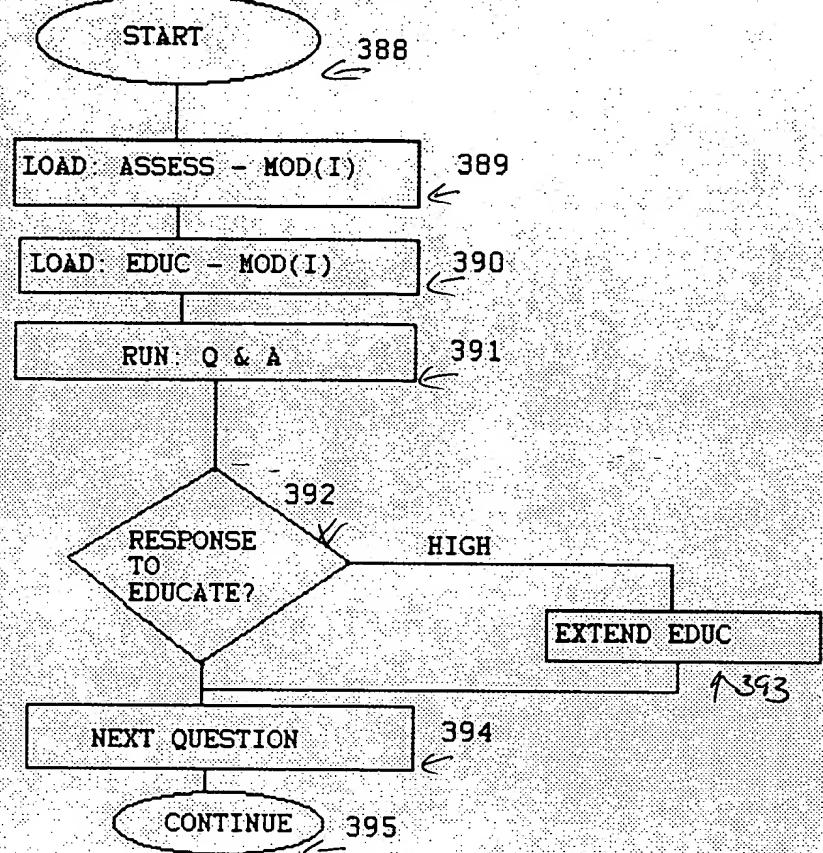


FIGURE S.1

Would you describe your heartburn as a pain or discomfort?

Touch & button to select

- pain
- discomfort
- pain and discomfort

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Choose ONE answer that best describes your heartburn.
(You can add other terms later).

Touch & button to select

- sharp, knife-like, jabbing
- pressing, crushing, heavy, or tight
- burning or hot
- bloating, swelling or fullness
- cramp-like or grabbing
- dull ache
- hunger-like growling or gnawing
- other

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Where is the MAIN place you feel your heartburn?
(You can tell us later if you also feel it other places).

Touch & button to select

- middle of my chest
- left side of my chest
- right side of my chest
- upper abdomen
- neck and/or jaw
- throat
- shoulders and/or arms
- none of the above

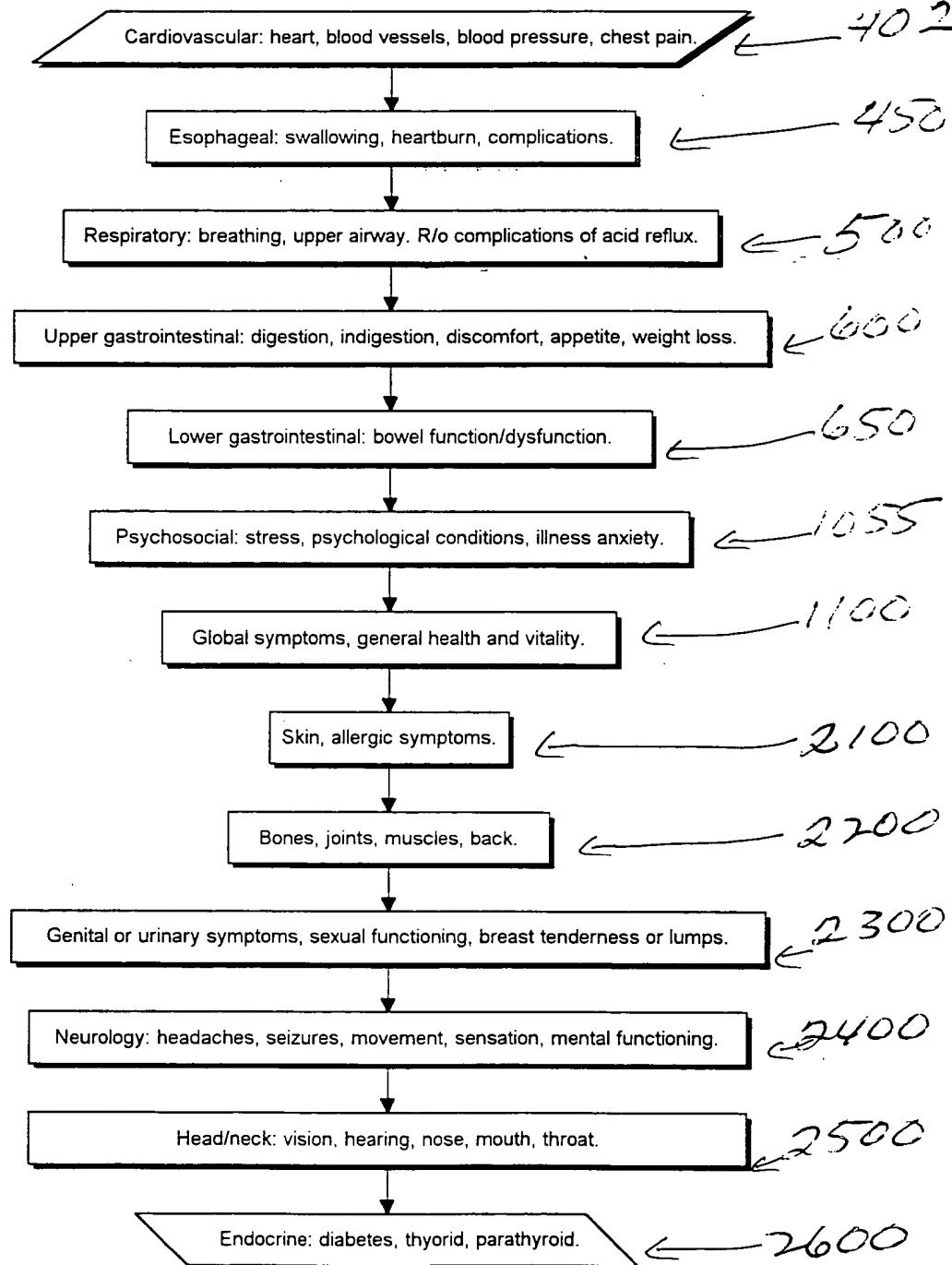
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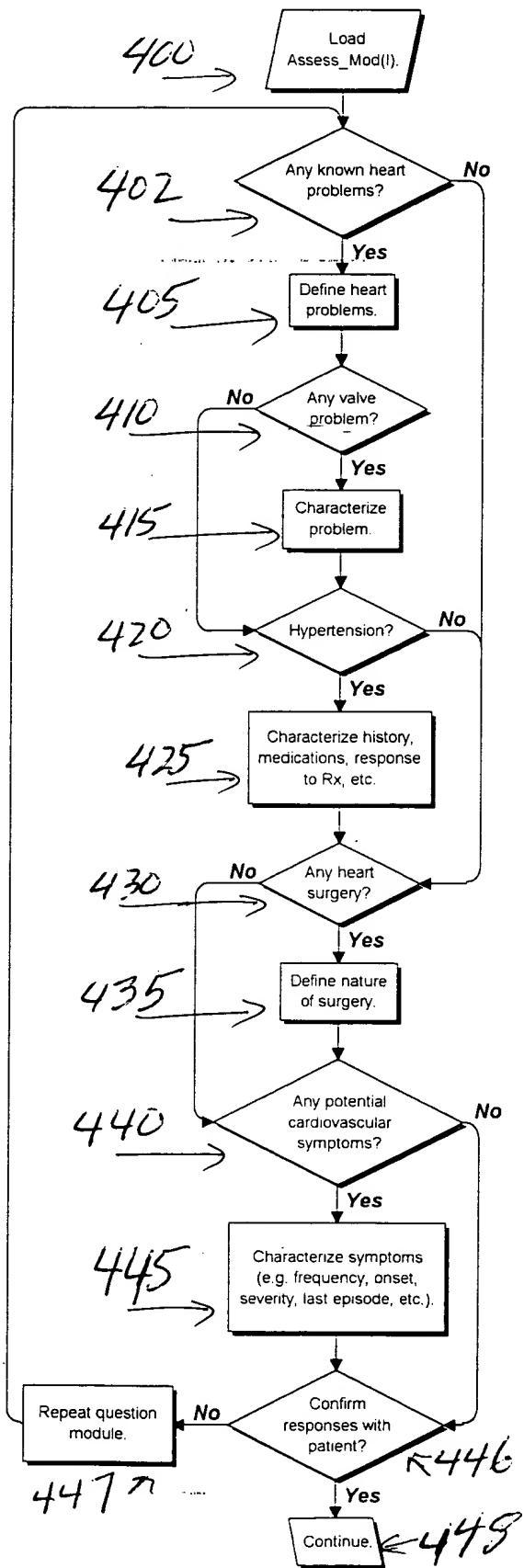
As we go through the next questions, we will refer to your heartburn as your burning, mid-chest discomfort.

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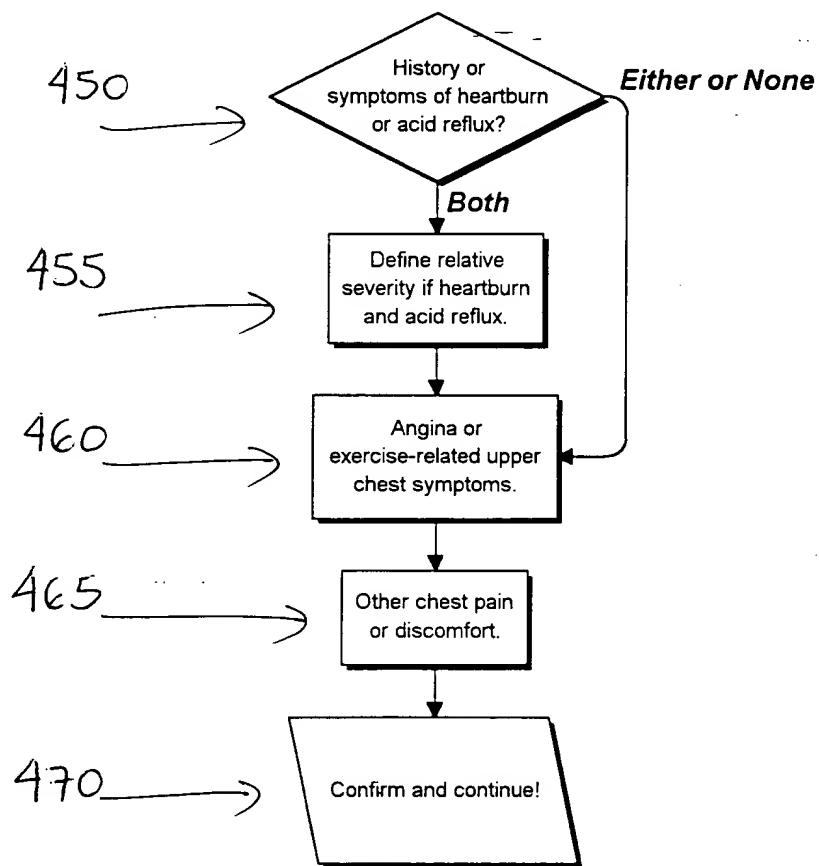
Screening Questions; "Review of Systems."



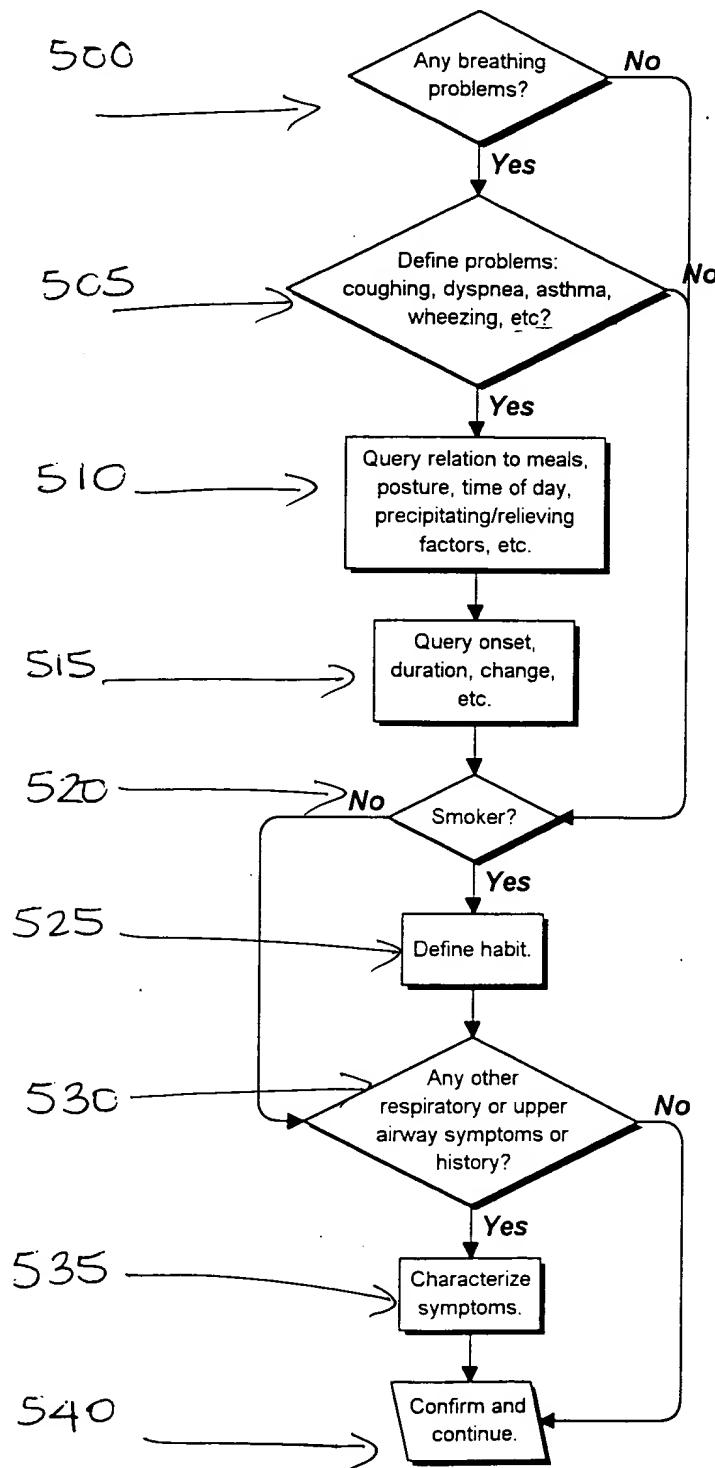
Screening for Cardiovascular Disease



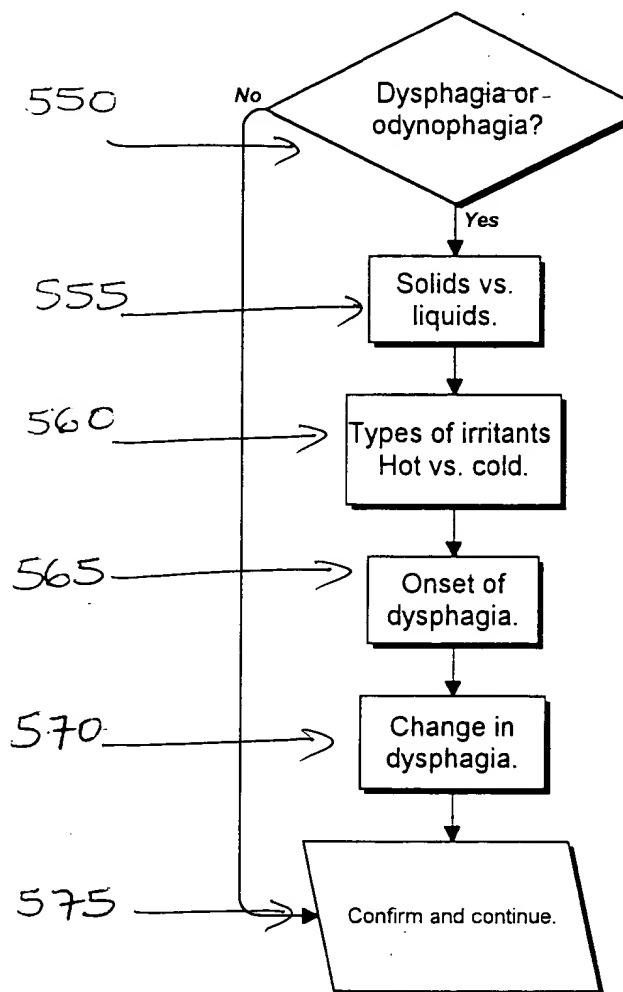
Screening for Acid Reflux and Chest Pain



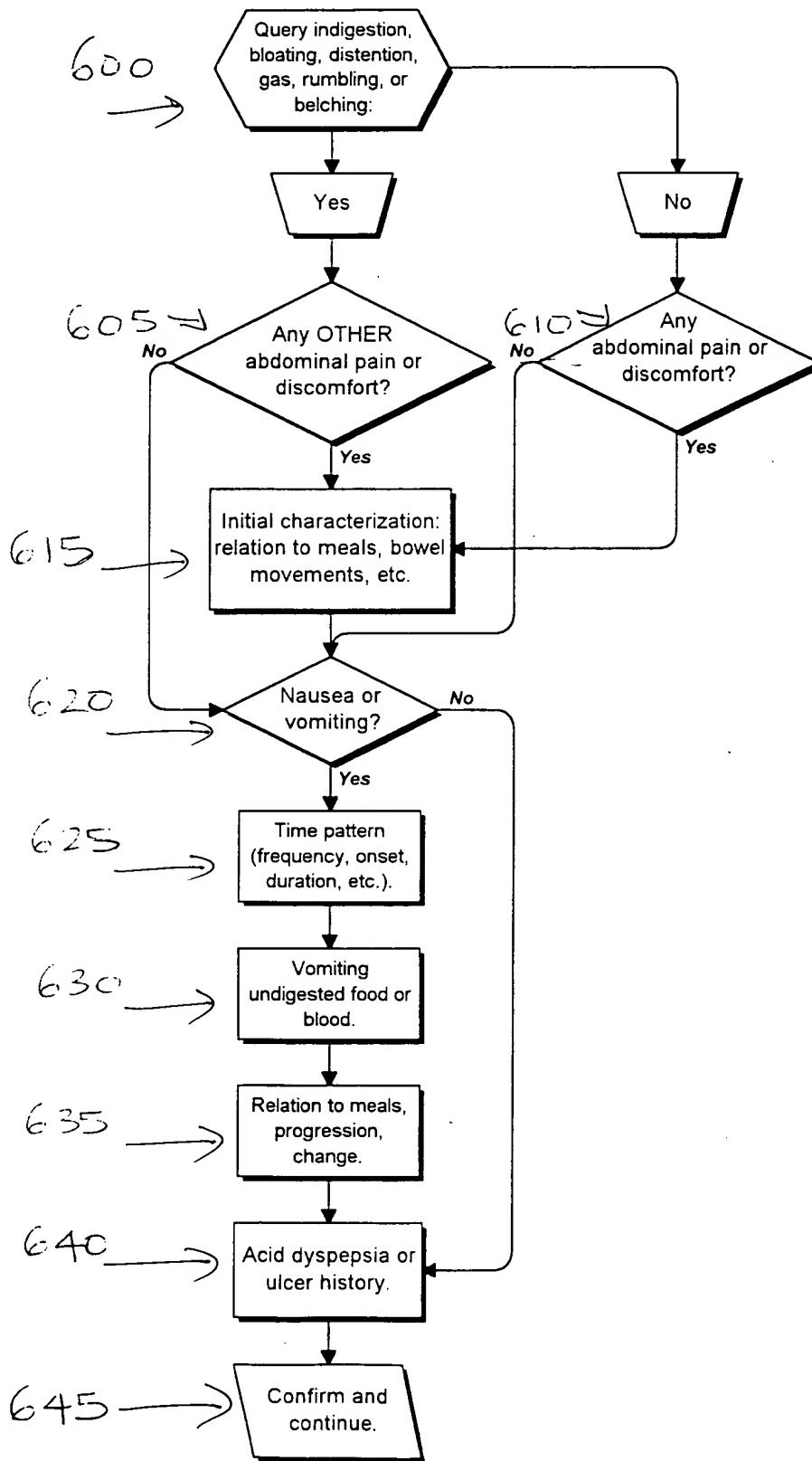
Screening for Respiratory Conditions and GER Complications



Screening for Dysphagia

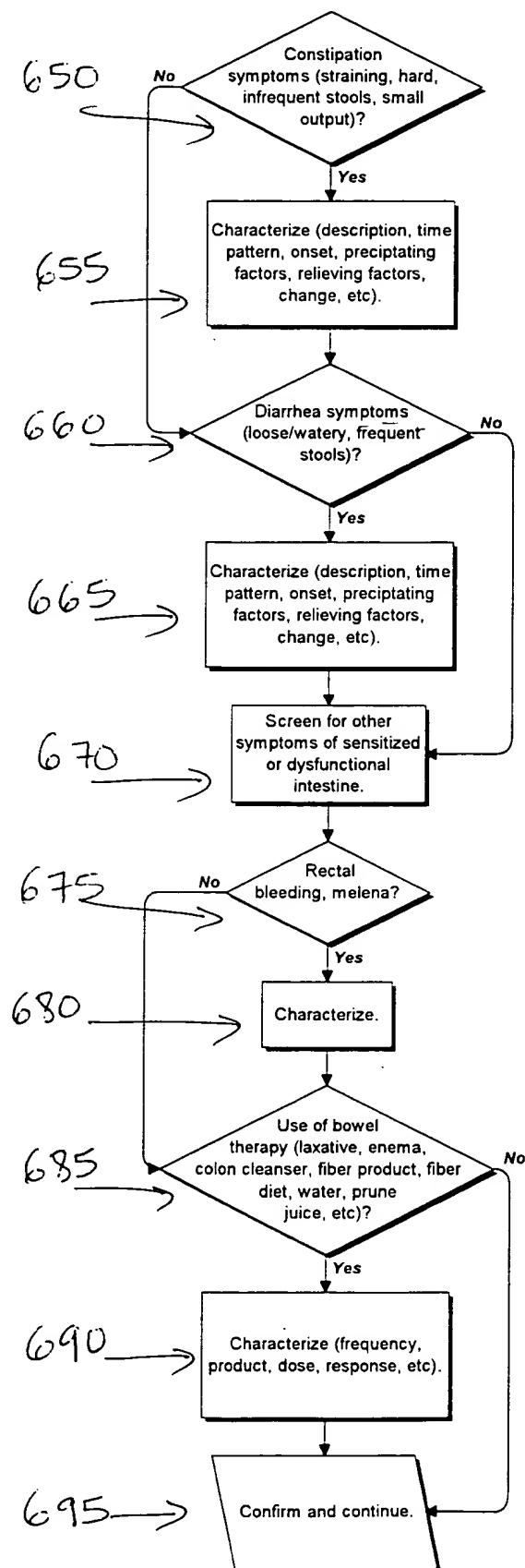


Screening for Abdominal Pain, Indigestion and Acid Dyspepsia

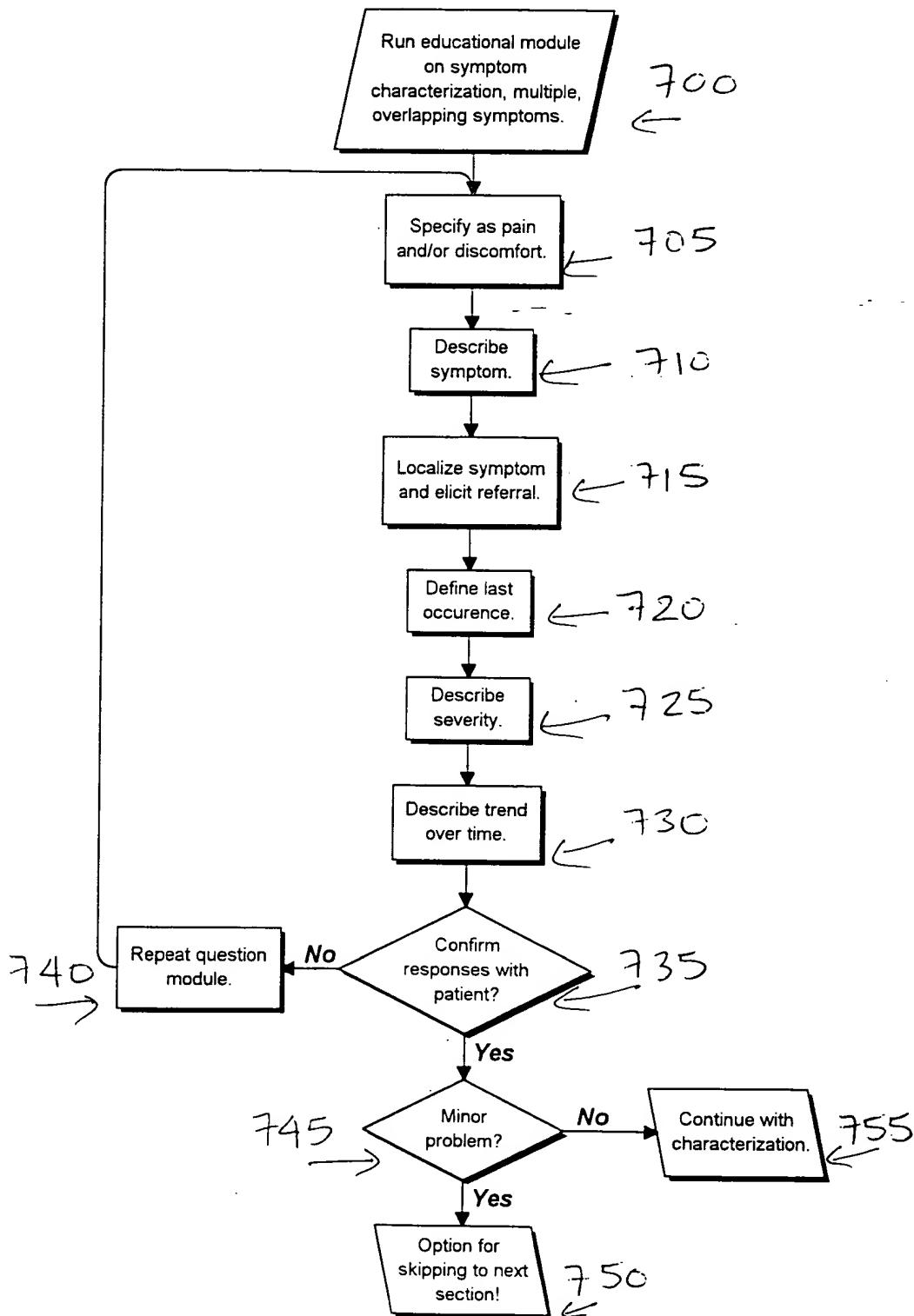


Assessing Constipation, Diarrhea and Irritable Bowel Syndrome.

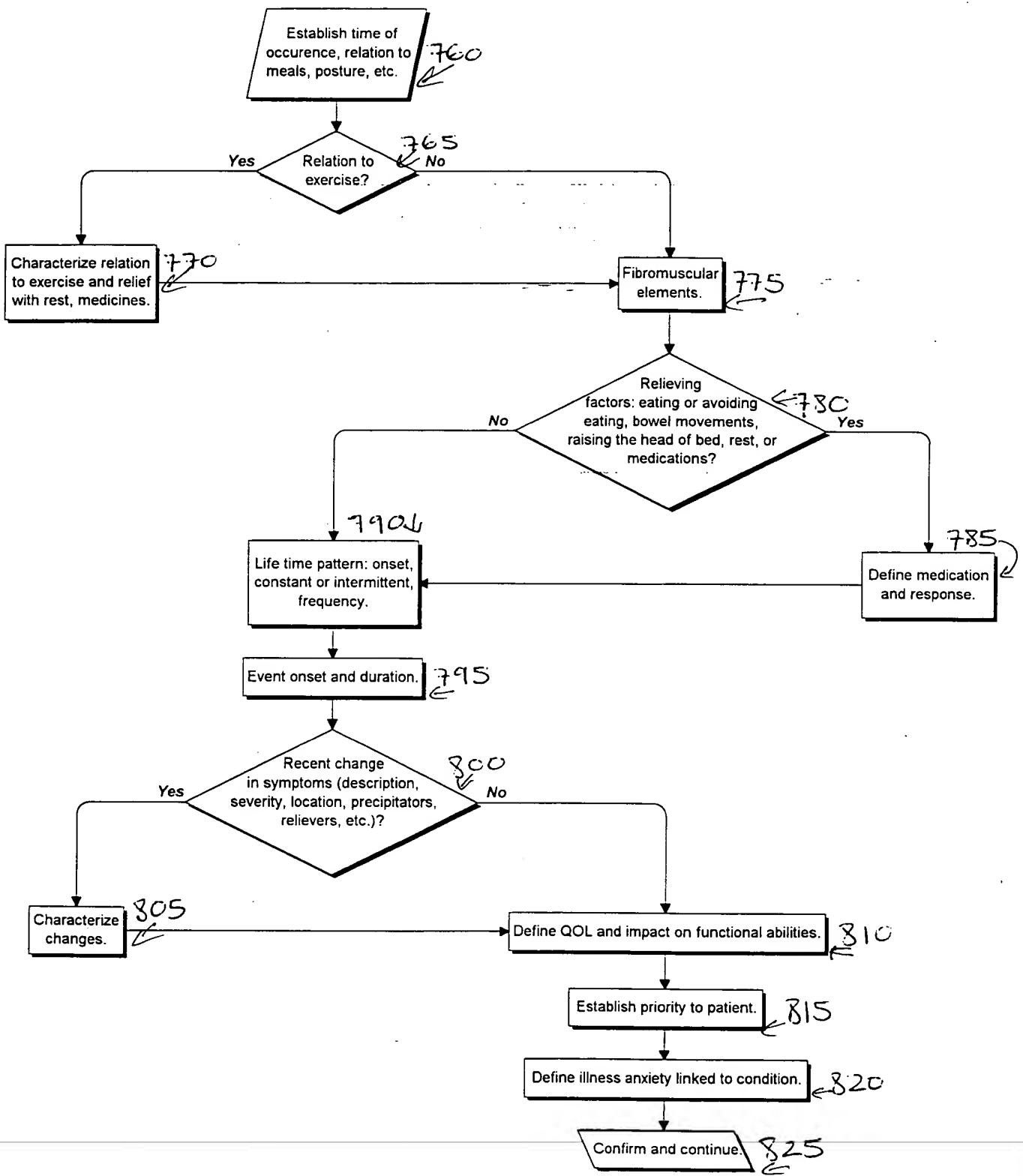
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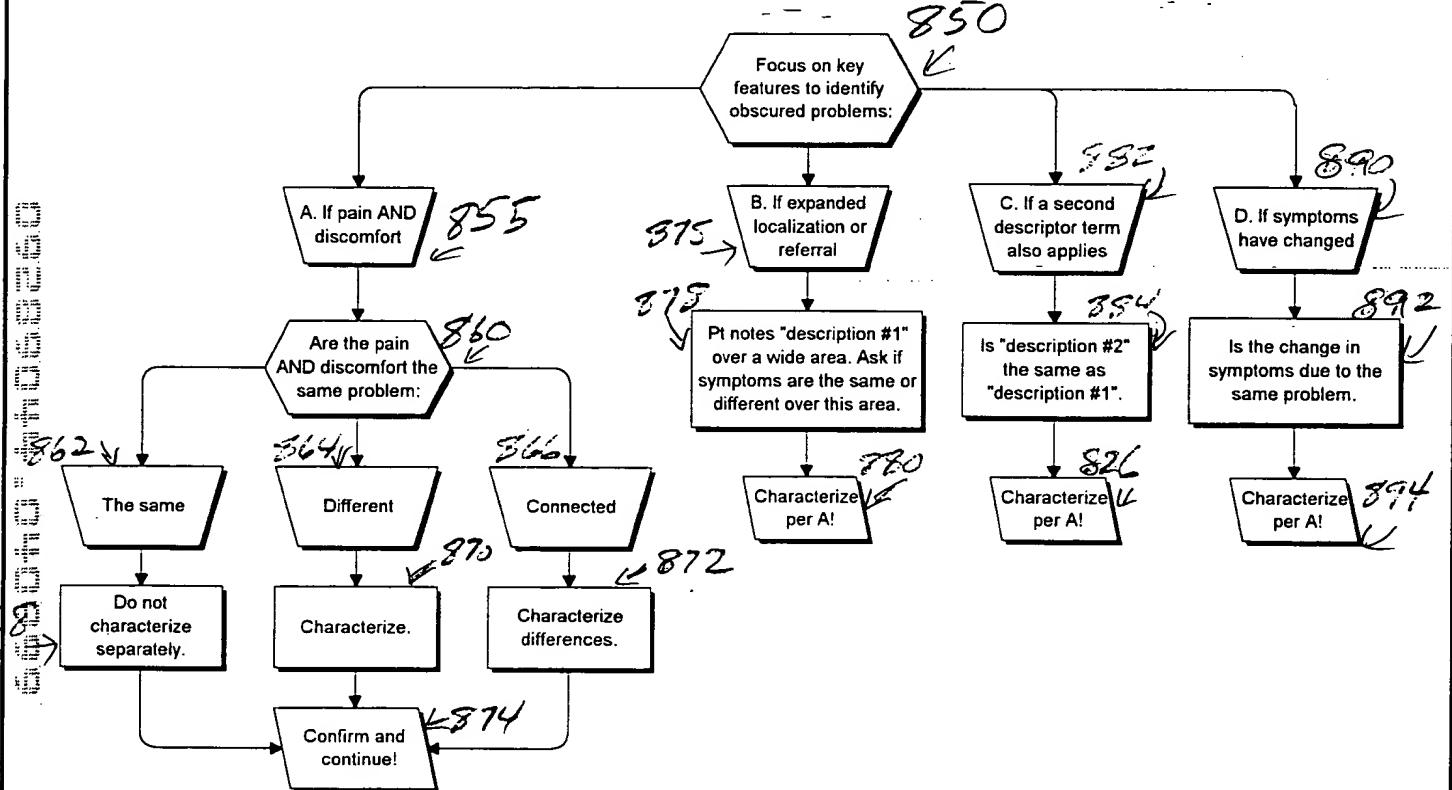
General Strategy for Symptom Characterization



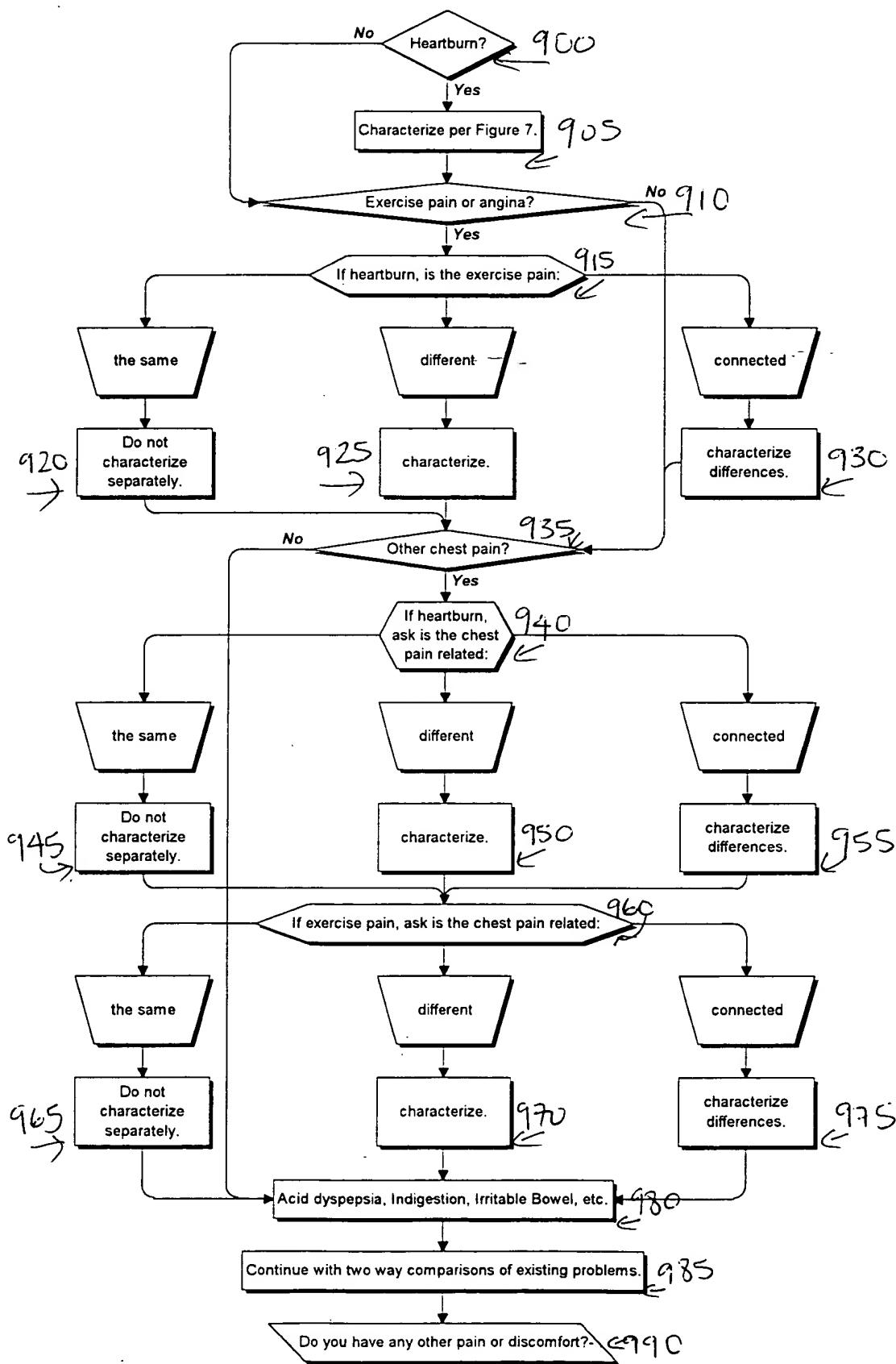
General Strategy for Symptom Characterization



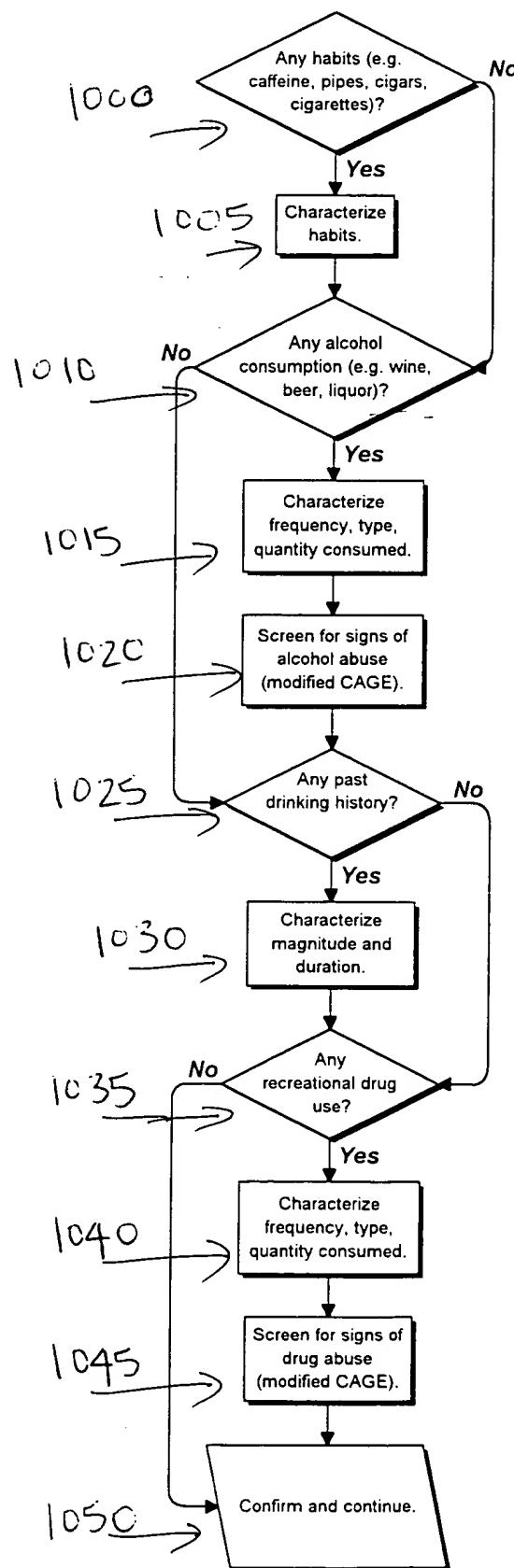
Detection of Obscured Symptom Complexes.



Sorting out multiple problems.

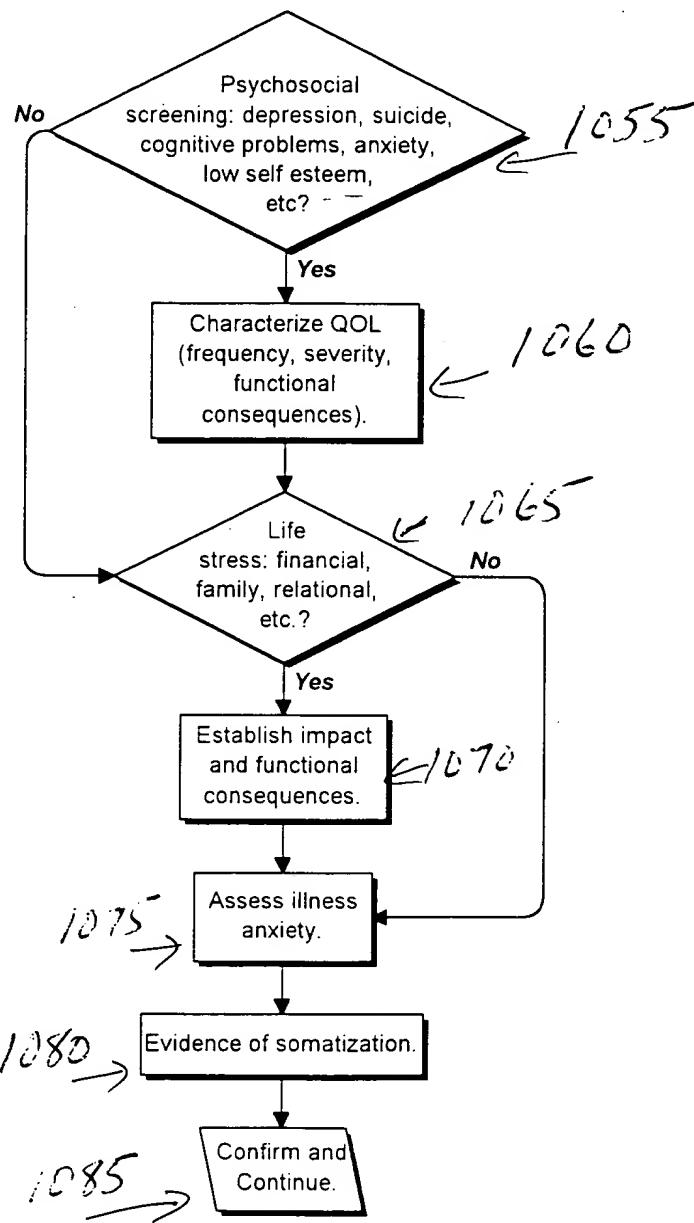


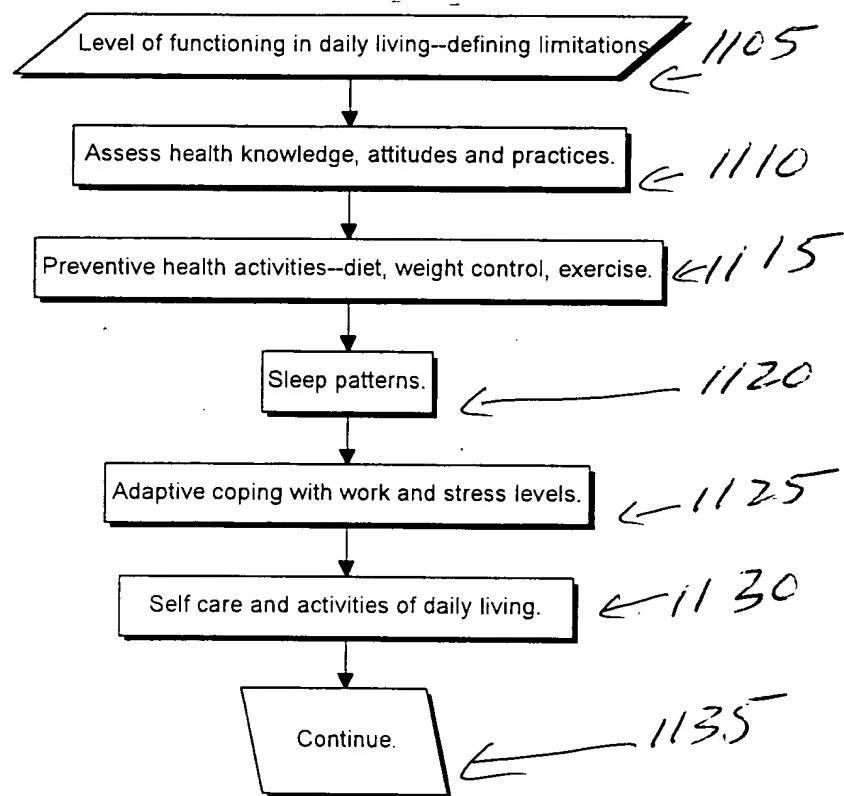
Psychosocial Assessment



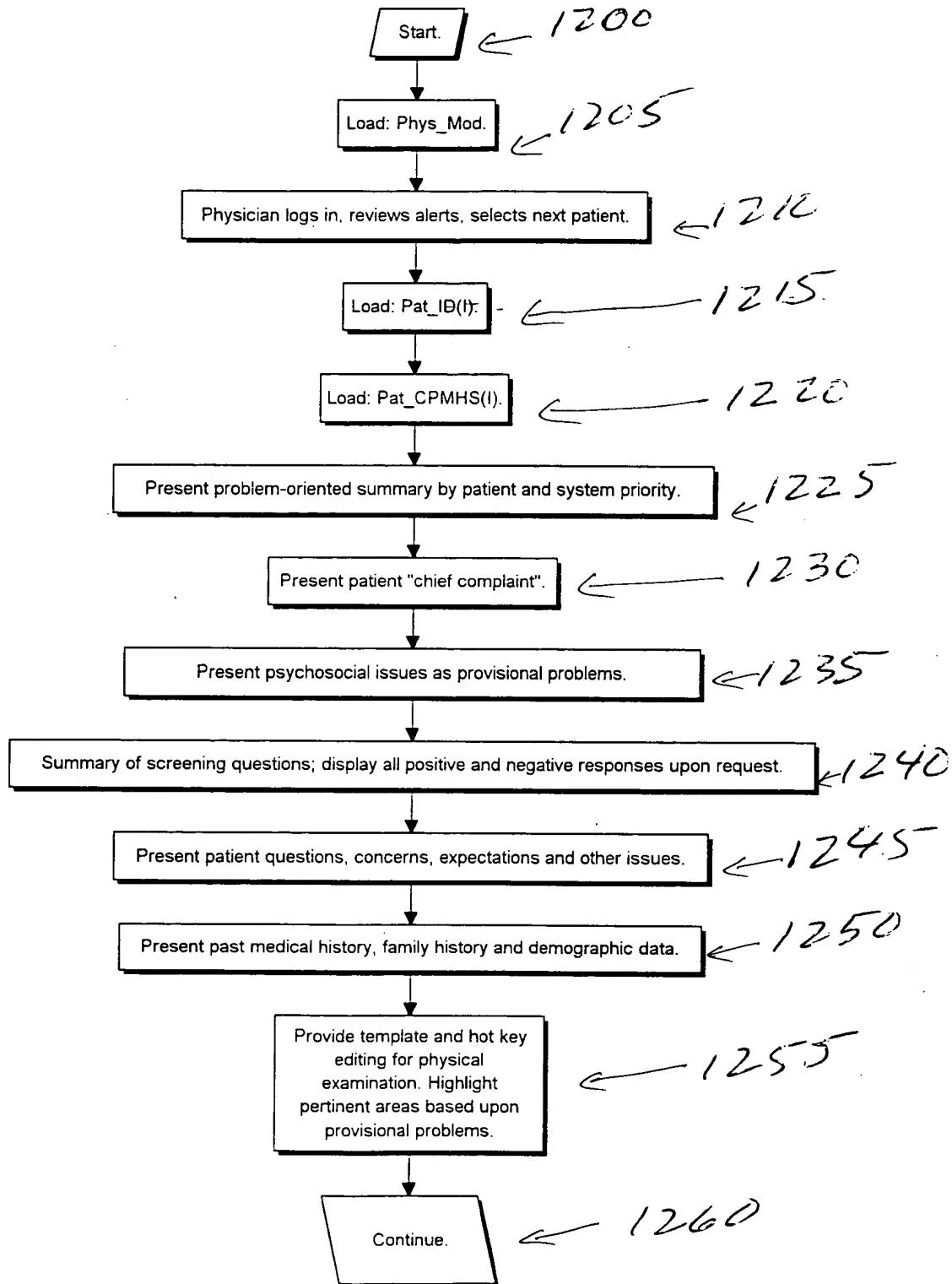
Psychosocial Assessment

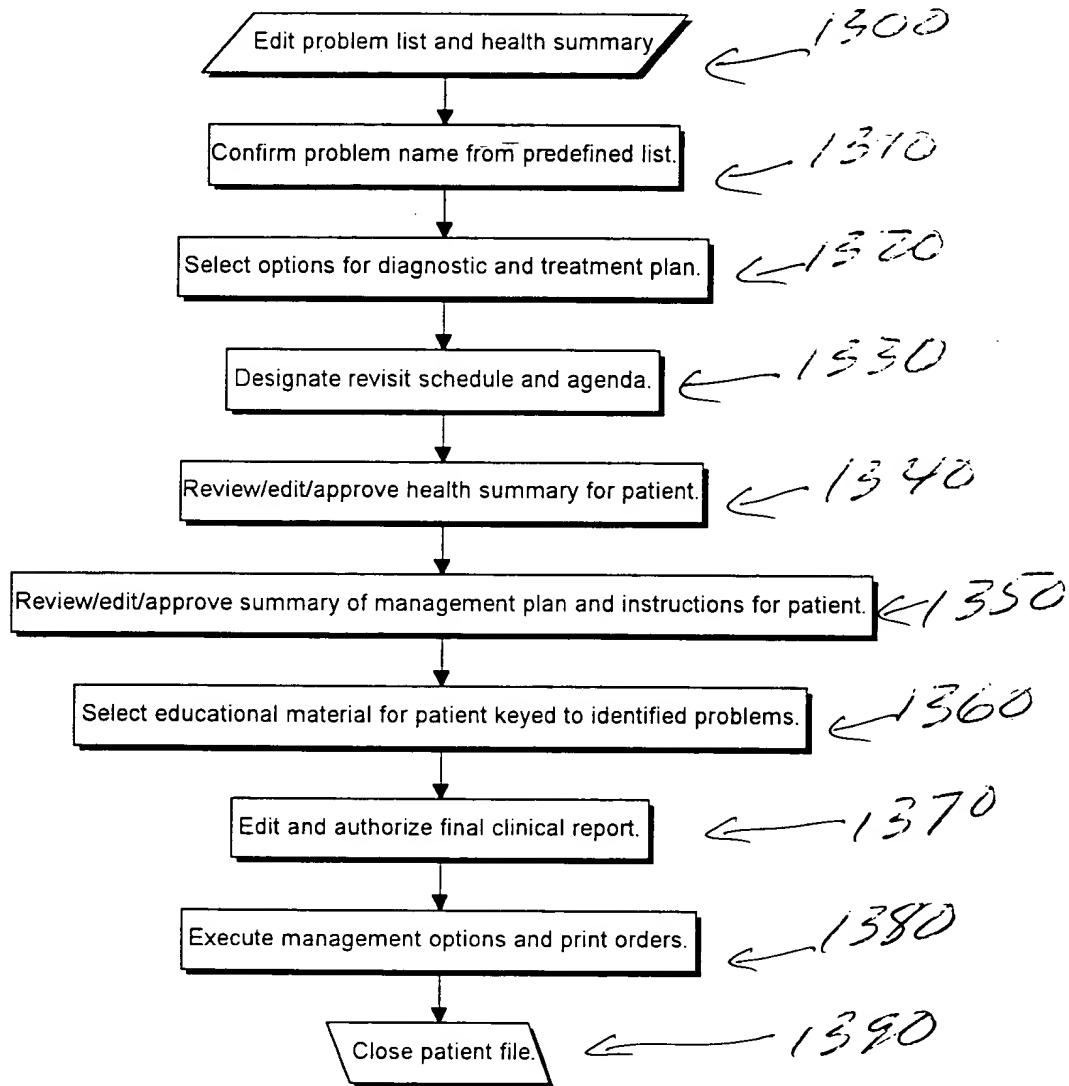
9B



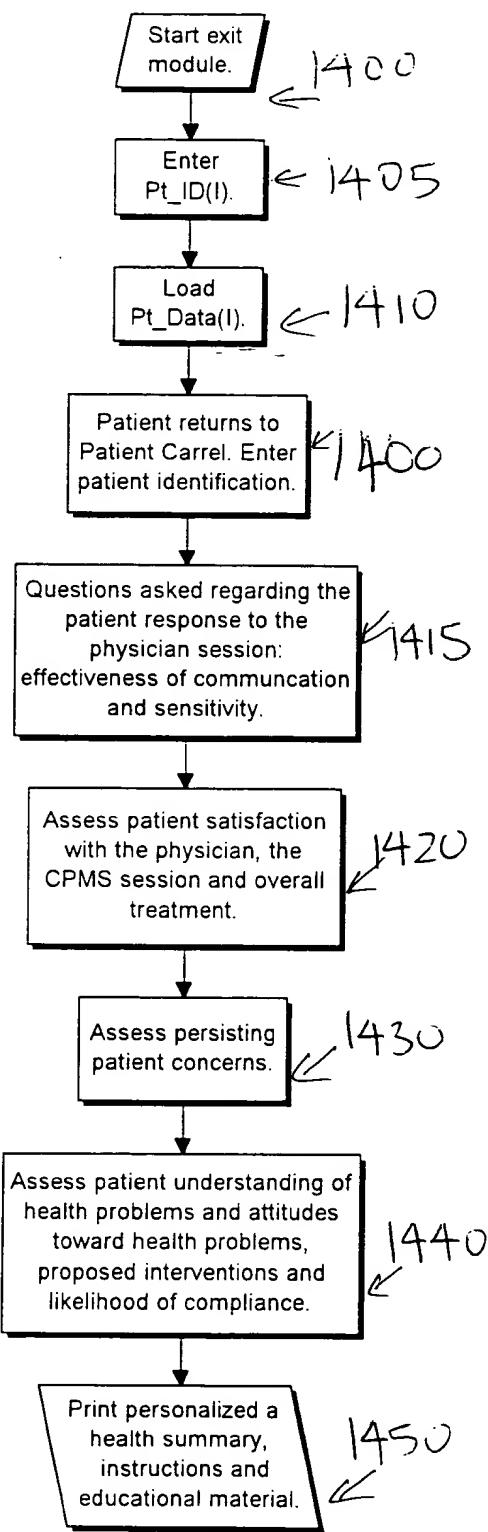
General Health Status:

Patient Assessment Functions at the Physician Module.



Physician Management and Reporting Process.

Functions and Flow during Exit Session at the Patient Module:



Functions and Flow of the Patient Module during Revisits.

